LEAFLET

Elogs Service Provider
API Programme

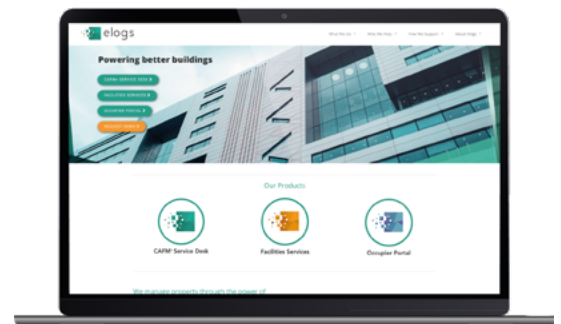Occupier Portal

Facilities Services

CAFM⁺ Service Desk

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We're thrilled to announce that Elogs will soon be launching our brand-new Service Provider API Programme. This offering will be especially beneficial for service providers who use the Elogs CAFM platform on behalf of their clients, as well as having their own internal systems. This programme will allow access to our API end points for the purposes of automatically updating jobs and quotes in line with third-party software platforms.

## Why are we launching the Service Provider API Programme?

Currently, service providers are required to utilise the Elogs CAFM on behalf of their clients. However, most of these service providers will also have their own internal platforms and systems for the day-to-day management of their engineers and workload.

The Service Provider API Programme will prevent double handling and duplication of data and will improve data integrity, as well as cost efficiency. Not only will this programme save time, but it will also strengthen relationships between service providers and clients.

What is included in the Service Provider API Programme?

The new API programme will include:

- A dedicated sandpit (test environment) for each of our members.
- Access to Postman & Swagger API documentation.
- An API user on their client system.
- Access to client CAFM instances through token allocation.
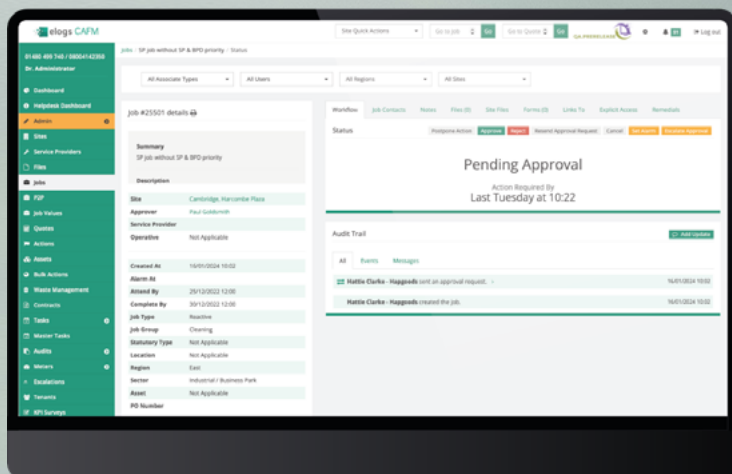
What are the key benefits of the API Programme?

Benefits for Service Providers:

Prevents data duplication.

With the Service Provider API Programme, service providers can save time and effort as they can input information into one platform, instead of multiple systems.

Increases data integrity.

Service Provider API Programme members will be able to increase data integrity because automated updates will reduce the risk of input errors when duplicating information.

Saves time.

Ultimately, the Service Provider API Programme will save service providers time and reduce admin overheads caused by manual duplication of work. This means that service provider users can be more efficient in supporting their other business functions as well as being more cost-effective.

Improve relationships with clients.

This programme can greatly improve service provider relationships with clients as they can provide more accurate and timely updating of data and work orders.

Benefits For Clients:

Increases data integrity.

Automated updates from service providers removes the chance of input errors when duplicating information, helping to maintain data accuracy on the client system.

### Accelerates workorder completion.

The Service Provider API Programme can accelerate workorder completion as it will reduce double handling of data entry. This means that the client system will be updated more efficiently and reduce any delays in getting jobs signed off through admin requirements.

Improves relationships with service providers.

With accelerated workorder completion and improved data integrity, clients will gain the benefit of more transparent and stronger relationships with their service providers.

The programme will be split into three tiers, Bronze, Silver, and Gold – these membership tiers will determine how many tokens each member is given. A token is required for each client system that the member wants to access through the APIs. Bronze tier members are entitled to 1 token, Silver tier members are entitled to 5 tokens, and Gold tier members are entitled to 20 tokens.

The Service Provider API Programme will allow members to access the Elogs CAFM APIs for the purposes of automating their job and quote workflow updates; ensuring data is provided in a more timely and accurate fashion to the clients Elogs CAFM platform, whilst reducing their internal overheads and administration time.

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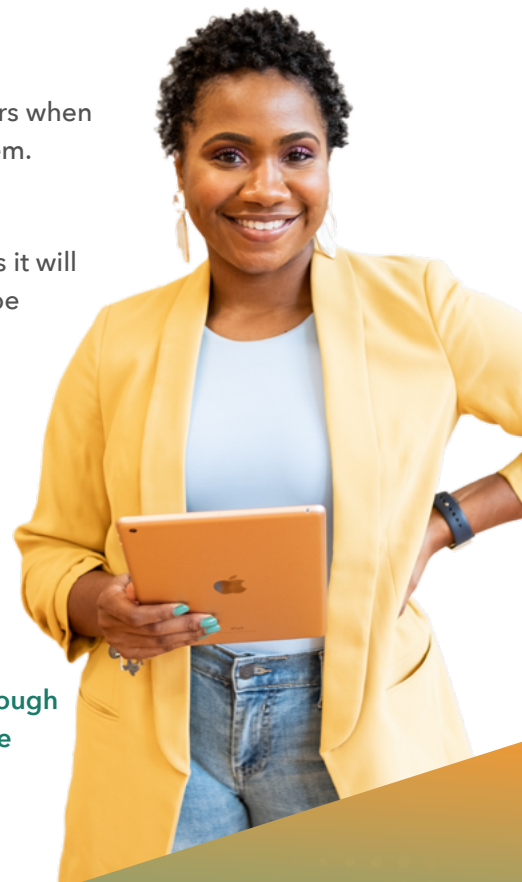
If you want to find out more about our Service Provider API Programme.

Get in touch with us today!

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Powering better buildings

We manage property through the power of people and technology, giving our clients the freedom to unlock the potential of their assets. Our products include:

Keep facilities and assets operating at peak performance.

CAFM⁺ Service Desk

Fabric maintenance managed efficiently, cost effectively, and to the highest quality.

Facilities Services

Property portal to make facilities management easier.

Occupier Portal

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